



LOW-INCOME SEWER ASSISTANCE PROGRAM Customer Application

We recognize customers may face circumstances that stretch their financial resources. Monterey One Water has developed the Low-Income Sewer Assistance to help qualifying residential customers with their wastewater treatment bill. Customers approved for the program will receive a credit for one bi-monthly billing cycle for Monterey One Water's wastewater treatment fee—credit does not include any "City Charges" added on by our member entities to cover their collection service. Eligible customers can apply to receive this assistance credit at least once every two years depending on availability of funds.

Income Eligibility Requirement

To qualify for this program, you must currently be enrolled in the PG&E CARE Program.

Application Checklist

- Complete all questions on this form
- Attach copy of your PG&E bill showing enrollment in the PG&E CARE Program
Service address on both Monterey One Water and PG&E bills must match
- Submit the above via one of these options:

Mail

P.O. Box 2109
Monterey, CA 93942

Drop Off

5 Harris Court, Bldg D
Monterey, CA 93940

In-Person Hours: 8:00 a.m. – 5:00 p.m.
Secure Drop Box (left of main door): 24 hours/day

If you have questions, please call our Customer Service Team at 831-372-2385 or 831-449-6366.

Customer Name (first and last)

Daytime Phone (including area code)

Email (used to send out notification of enrollment)

Monterey One Water Account Number

Service Address: Street _____ City _____
Address on Monterey One Water & PG&E bills must match

Number of People Living at this Address _____ \$ _____
Annual Household Income

At this property, are you the: Renter Homeowner

Is the primary account holder 65 or older? Yes No

How did you hear about this program? Bill Website Other _____

Staff Use Only

Application is _____ Accepted _____ Denied due to: _____